

Winter Prep Starts Before the Temperature Drops

Review the Winter Warm-Up Checklist from Atmos Energy to prepare your household for winter.

As calendars fill up, now is the time to remember that winter prep starts before the temperature drops – and Atmos Energy has the Winter Warm-Up Checklist to help you keep your home safe, comfortable, and energy-efficient all winter long.

Confirm your service is active.

- If your natural gas account lapsed for any reason and you need to reconnect service, contact Atmos Energy now to schedule an appointment – before cold weather sets in.

Activate Text Alerts.

- Receive important text updates about your natural gas service. Sign up in the Account Center under Notification Preferences.

Save Money and Energy.

- Even though natural gas is about three times more affordable than electricity, increased usage during periods of extreme cold will lead to higher bills. Implement these energy-saving tips where safe to do so.
- To help keep your bills more predictable, sign up for Budget Billing. This free plan provides you with a more predictable amount due every month. Qualifications apply.
- Rebates for high-efficiency natural gas appliances and home upgrades are available for customers in Colorado, Louisiana, Mississippi, and parts of Texas. Visit atmosenergy.com/rebates for details.

Follow Winter Safety Tips.

- Inspect your natural gas piping and appliances.* You are responsible for any natural gas piping on your property from our gas meter to your house or business.
- To help keep your home safe and improve energy efficiency, always operate and maintain your natural gas appliances according to the manufacturer's instructions.
- Make sure smoke detectors and carbon monoxide (CO) alarms are in working condition.
- Make sure that snow and ice from your roof does not land on or bury your gas meter.
- Find these and more winter safety tips on our website.

Our customer service team is available at 888.286.6700, Monday through Friday from 7 a.m. to 6 p.m. Central time, or visit the Account Center on our website anytime.

Atmos Energy is committed to delivering safe, reliable, and efficient natural gas service so that your family can stay safe and comfortable throughout the winter heating season. We work year-round to prepare for winter by inspecting Atmos Energy-owned pipelines, equipment, and facilities. We continue modernizing and fortifying our system to support growth and boost capacity. We also establish the year's natural gas supply plan and bolster gas storage inventory for winter demand, and we confirm employee staffing levels and training requirements for winter tasks.

When the forecast calls for extreme cold to arrive, Atmos Energy will closely monitor the weather and deploy appropriate personnel across our system. Follow us on Facebook, X, Instagram, and visit our website at atmosenergy.com for continued safety and weather preparedness information.

**If you are purchasing metered gas from Atmos Energy for resale through a gas distribution pipeline system for tenants, you may be a master meter pursuant to the definition in 49 CFR 191.3 or state statute, which would subject your system to additional codes and standards. Contact your state natural gas regulator if you have any questions.*

Smell gas? Act fast! If you suspect a natural gas leak, leave the area immediately! From a safe distance call 911 and Atmos Energy's 24-hour toll-free emergency number at 866.322.8667.